

ULTRA Flip Swivel

Manufacturer's Warranty

Within

- UltraMarine provides a 5 year warranty against any material defects, bending, breaking, cracking and/or rusting provided the swivel was sized appropriately for both the boat and chain, based on the official ULTRA Flip Swivel sizing chart (as published by the manufacturer and up-to-date at the time of selection) and the swivel is used as per the ULTRA Flip Swivel User's Guide.

Exclusions

- Faults and damage caused by not using the recommended swivel size as per ULTRA Flip Swivel sizing chart as published by the manufacturer and up-to-date at the time of selection.
- Faults and damage caused by not using the swivel as detailed in the ULTRA Flip Swivel User's Guide.
- Faults and damage caused by using the swivel together with unsuitable bow rollers.
 - Rollers that are too narrow to let flipping on.
 - Rollers with special chain channels.
- Surface damage as a result of normal wear & tear.
- This warranty is limited to claims related to the ULTRA Flip Swivel only. Other faults, damages and casualties related to using swivel are not covered by the warranty under no circumstances.
- The purchaser will cover the transport costs for the old swivel and the replacement swivel.

Warranty Claim

- To lodge a warranty claim, please contact the reseller you purchased the swivel from and email the manufacturer: info@ultramarine.com.tr.
 - Please indicate all below information by your warranty claim.
 - Swivel size.
 - Chain size and breaking load.
 - Copy of the Invoice.
 - At least one photography showing any areas of concern.
 - At least one photography clearly showing your boat's bow roller.
 - Detailed report explaining how the damage occurred, date and precautions to avoid damage.
 - Type of your boat, length and loaded weight.
 - The date.
 - If the swivel is faulty (or damaged) and after receiving confirmation email from info@ultramarine.com.tr, you can return the swivel to the reseller. The reseller will replace the product if available, or if replacement is not possible, give refund of the purchase price.
 - All freight costs during replacement must be covered by the purchaser.
- Note: This Warranty does not affect any statutory rights under any consumer guarantees at law or other legislation applicable to the place of sale which may not be excluded or limited.